

# Government Solutions

*Industry: Government Tax Agencies*

## Missouri DOR Eliminates Costs by 67% in Forms Data Capture

100% ROI expected before end of first Tax season

<b>Industry</b>
<i>Local, State and Federal Tax Agencies</i>
<b>Challenge</b>
<i>Reduce overall cost per return produced by eliminating Forms Data Capture costs.</i>
<b>Solution</b>
<i><b>UltraForms® Technology</b> embedded in PDF fillable Tax forms allowing citizens to generate 2D Barcodes based in user data input.</i>
<b>Result</b>
<i>Forms Data Capture times improved by 15x (without errors) allow to reduce overall processing costs by 67%.</i>
<i>Expected cost savings in the first year near \$100,000*</i>
<i>*So far, only 7 different forms have been enabled with this technology: 1040 (long), 1040A, 1040B, 1040C, 1040P, PTC, PTS, TC (short forms).</i>

**Madrid, Spain - February 6, 2004** - Dataintro Software, the leading provider of 2-D Barcode generation technologies for Adobe Acrobat PDF Forms, announces that the State of Missouri's Department of Revenue (DOR) is reaping the benefits of selecting UltraForms® Technology for implementation on Missouri's 2003 individual tax forms.

Prior to the implementation of UltraForms® Technology, Missouri's DOR has been providing its Individual Tax Forms on-line to taxpayers in the Adobe Acrobat PDF format. The options for the taxpayers have been to fill the form, then print, sign and mail the form to DOR; or, to print the form then fill it by hand, sign and mail.

The processing of these forms has been costing the State of Missouri \$0.86 per form. With the incorporation of UltraForms® Technology, the cost of processing these same forms has dropped to \$0.29 per form. With an estimated 2.6 million returns to process this can be a substantial reduction in costs. Missouri's DOR, expects to process between 125,000 and 200,000 forms using this new technology. This is a cost savings of \$0.57 per form or \$71,250-\$114,000 within the first year. So far, the technology has been implemented in seven different forms .

"We are extremely excited about the prospect of not only recovering our investment in UltraForms® Technology within the first tax season but of recovering this investment well in advance of the end of the tax season. Our challenge is going to be to educate our taxpayers to continue to utilize these types of initiatives by the State of Missouri and to include UltraForms® Technology into as many processes as we can that involves the capture of data from forms. We will be extending this technology to our Sales Tax, Motor Fuel, Cigarette Tax Returns and many more..", said Mitzi Crump, Forms Analyst at Missouri DOR.

When the returns are received by the State of Missouri the 2-D barcode is scanned, capturing all the information entered on the form, and eliminating the need to OCR or manually enter the data from the multiple pages of a typical tax return. The forms can be used by any taxpayer with access to a computer with Internet linkage, and the only additional requirements are the installation of the popular and free-to-download Adobe Acrobat Reader 4.0 or higher, and an ink jet or laser printer.

"Printing a PDF417 2-D barcode on the forms simplifies the department's processes and dramatically reduces data entry time for each form. Not only will this save the State money, but it will also improve customer satisfaction by processing the return more quickly and reducing mistakes", said Stan Farmer, Director of Taxation for the Missouri Department of Revenue.

### **About UltraForms® Technology**

UltraForms® Technology is a system for creating two dimensional (PDF417) barcodes containing information from electronic PDF forms. End-users can enter information into the forms using Acrobat Reader 4.0 or higher, and the data is automatically encoded into a PDF417 bar code that is printed on the document. The data is easily captured by scanning the bar code. The system guarantees 100% error free performance in the data capture process.

**UltraForms® Technology  
also provides immediate  
cost savings in the following  
Industries**

- Transportation
- Clinical Trials
- Human Resources
- Education
- Administrative
- Statistics
- Health
- Insurance

### **The UltraForms® Advantage**

- Forms ready in minutes
- Invisible to the end-user
- Works in all platforms
- Ready for all languages
- Accepts all data formats:  
(XML, CSV, Tab, etc)
- No IT resources required
- Risk FREE technology
- Works in Acrobat® Reader  
from version 4.0 and up

### **About Dataintro Software:**

*Dataintro Software S.L. is a privately owned software company based in Madrid, Spain, with offices in Carmichael, California. The company focuses on Paper Process Automation for large private companies and government agencies worldwide, providing cost savings, higher productivity and better efficiency. As the leading provider of 2D Barcode generation technologies for PDF Forms Dataintro Software solutions result in improved customer and citizen service.*

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